

NYRx, the Medicaid Pharmacy Program: Prior Authorization Update

On May 15, 2025, the New York State Medicaid Drug Utilization Review Board (DURB) recommended changes to NYRx, the Medicaid Pharmacy Program. The Commissioner of Health has reviewed the recommendations of the DURB and has approved the following changes.

The following drug classes were reviewed and effective **November 6, 2025**, prior authorization (PA) requirements may change in the following Preferred Drug Program (PDP) drug classes:

- Anti-Virals — Oral
- Beta Blockers
- Antimigraine Agents — Other
- Antipsychotics — Second Generation
- Sedative Hypnotics / Sleep Agents
- Glucagon Agents
- Insulin — Rapid-Acting
- Colony Stimulating Factors
- Hemophilia Agents — Other
- Platelet Inhibitors
- Prostaglandin Agents — Ophthalmic
- Alpha Reductase Inhibitors for BPH
- Urinary Tract Antispasmodics
- COPD Agents

Effective **December 1, 2025**, coverage will change for the following over-the-counter (OTC) products:

- Over-the-counter products containing Aluminum Chloride will be removed from the Medicaid Pharmacy List of Reimbursable Drugs.

For more information about the DURB, see [Drug Utilization Review \(DUR\)](#).

For information on NYRx, the Medicaid Pharmacy Program prior authorization criteria, refer to the [NYRx Pharmacy Program Preferred Drug List \(PDL\)](#). To review a list of preferred products that generally do not require a PA when prescribed according to FDA labeling, unless otherwise indicated refer to the [NYRx Preferred Drug Quick List](#). For a complete list of drugs covered by NYRx, the Medicaid Pharmacy Program see the [Medicaid Pharmacy List of Reimbursable Drugs](#).

For practitioner-administered drug clinical criteria worksheets, see [New York State Medicaid Fee-for-Service Practitioner Administered Drug Policies and Billing Guidance](#).

To request a prior authorization call the NYRx Clinical Call Center at 1-877-309-9493 or fax the completed [form](#) to 1-800-268-2990 24 hours a day, 7 days a week.

Electronic prior authorization requests are now accepted by NYRx, the Medicaid Pharmacy Program, via [CoverMyMeds®](#). Consider this alternative option as an effective and efficient way to request a prior authorization other than by phone or by fax. For more information, contact NYRx Education & Outreach at NYRxEO@primetherapeutics.com.

Resources

- [NYRx, the Medicaid Pharmacy Program](#)
- [eMedNY Website](#)
- [New York State Department of Health Medicaid Pharmacy Program](#)
- [New York State Department of Health Website](#)
- [NYRx Education & Outreach Website](#)

Contact Information

The NYRx Education & Outreach Call Center is available by phone at 1-833-967-7310 or by email at NYRxEO@primetherapeutics.com from 8:00 AM to 5:00 PM ET, Monday through Friday, excluding holidays.

The NYRx Education & Outreach team hosts virtual office hours every week for stakeholders to ask questions related to NYRx and care coordination. Visit the [NYRx Education & Outreach website](#) for more information.