

NYRx, The Medicaid Pharmacy Program: Top Edit Resource

Important NYRx Phone Numbers		
eMedNY - Claims billing and ePACES help	1-800-343-9000	
Magellan - PA requests, Emergency 72 hr supply requests, clinical criteria questions, and NYRx Programs	1-877-309-9493	
Medical Supplies and Procedure Code Limits	1-800-342-3005	
Enteral Nutrition PA	1-866-211-1736, Option 1	

General Resources			
NYRx Pharmacy Program	https://www.health.ny.gov/health_care/medicaid/program/pharmacy.htm		
NYRx Pharmacy Transition	https://www.health.ny.gov/health_care/medicaid/redesign/mrt2/pharmacy_transition/index.htm		
Medicaid Updates	https://www.health.ny.gov/health_care/medicaid/program/update/main.htm		
Pharmacy Preferred Drug Programs	https://newyork.fhsc.com/downloads/providers/NYRx_PDP_PDL.pdf		
Pharmacy Manual	https://www.emedny.org/ProviderManuals/Pharmacy/PDFS/Pharmacy_Policy_Guid_elines.pdf		
Medicaid Drug Covered List	https://www.emedny.org/info/formfile.aspx		
ProDUR-ECCA D.0 Provider Manual (NCPDP Reject Response/MEVS)	https://www.emedny.org/ProviderManuals/Pharmacy/ProDUR- ECCA_Provider_Manual/index.aspx		

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Guidance about NYRx edit # 00553 has been added to the Top Edit Resource. The full document is available on the eMedNY website https://www.emedny.org/nyrx/.

*The Medicaid Eligibility Verification System (MEVS) Denial Code for a transaction is returned within the Additional Message Info (526-FQ) and indicates the MEVS error for rejected transactions.

NYRx Edit#	NYRx Description	NCPDP reject response	More information and how to resolve	Resources
00553	Drug Invalid for Recipient Sex	*Additional MEVS Code: 133 Drug Invalid For Recipient Sex	The sex on the claim submission does not match the sex the drug was approved for by the FDA. The drug and/or dosing of a drug is FDA approved for a specific sex. This is to account for biological differences between men and women (differences due to sex chromosome or sex hormones) which may contribute to variations seen in the safety and efficacy of drugs. Medicaid covers certain medically necessary cross-sex hormone therapy for persons diagnosed with gender dysphoria. If a claim is rejecting for edits verifying sex, pharmacies should be directing the member to either their Local Department of Social Services (LDSS) or the New York State of Health customer services, depending on where they had their Medicaid eligibility determined. This will allow the member to get their information updated as efficiently as possible. • Human Resources Administration (HRA) for New York City (718) 557-1399 • Medicaid Helpline (800) 541-2831	Understanding Sex Differences at FDA https://www.fda.gov/science- research/womens-health- research/understanding-sex- differences-fda January 2017 MU https://www.health.ny.gov/healt h_care/medicaid/program/updat e/2017/2017-01#transgender Cross-Sex Hormones (Page 70) https://newyork.fhsc.com/downloads/providers/NYRx PDP PD L.pdf

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