



Department of Health

KATHY HOCHUL
Governor

MARY T. BASSETT, M.D., M.P.H.
Commissioner

KRISTIN M. PROUD
Acting Executive Deputy Commissioner

Utilization Threshold Program Revisions Effective July 1, 2022

The 2022 – 2023 State Budget included revisions to current law for the Utilization Threshold Program. These changes will take effect on July 1, 2022, making the UT Program a post-payment review process that uses member utilization profiles; provider services profiles; and exception criteria to correct and identify suspected fraud, waste and abuse or inappropriate use of care or services and supplies within the Medicaid Program. These changes will alleviate the burden on the member and provider for monitoring utilization thresholds, making the whole process more member centric by allowing necessary care without any barriers.

Highlights of the changes to the UT Program:

- Elimination of the “Nearing Limits” letters to members
- Elimination of the Threshold Override Process – all claims will be paid without provider intervention to exceed threshold limits
- Post payment review by The Department, examining provider and member utilization trends and patterns

If patterns or trends are detected, The Department will have a process to contact providers to gather additional information to support paid claims for Medicaid members.

For additional information or questions, please contact the Bureau of Medical Review at OHIPMEDPA@health.ny.gov or at 518-474-3575.