

NYRx Education & Outreach

Pharmacy Webinar

The NYRx Education & Outreach Pharmacy Webinar series focuses on different areas of NYRx, the Medicaid Pharmacy Program and is hosted by the NYRx Education & Outreach (E&O) team.

- This is a customized webinar directed toward pharmacies, pharmacists, and pharmacy staff who care for New York State Medicaid members.
- This webinar is held weekly on **Wednesday**, from **12:00 PM – 1:00 PM ET**, excluding holidays.
- Registration is required to join. To register, select a date and click the link to register.
- The NYRx Education & Outreach team look forward to having you and members of your organization attend!

September

- September 25, 2024: click [here](#)

October

- October 2, 2024: click [here](#)
- October 9, 2024: click [here](#)
- October 16, 2024: click [here](#)
- October 23, 2024: click [here](#)
- October 30, 2024: click [here](#)

November

- November 6, 2024: click [here](#)
- November 13, 2024: click [here](#)
- November 20, 2024: click [here](#)

Webinar Agenda

- Member Eligibility
- Coordination of Benefits
- Resident Billing
- Pharmacy Locator

- Duplicate Prior Authorization
- Brand Less Than Generic
- Q&A

Contact Information

The NYRx Education & Outreach Call Center is available by phone at 1-833-967-7310 or by email at NYRxEO@primetherapeutics.com from 8:00 AM to 5:00 PM ET, Monday through Friday, excluding holidays.

The NYRx Education & Outreach team hosts virtual office hours every week for stakeholders to ask questions related to NYRx and care coordination. Visit the [NYRx Education & Outreach website](#) for more information.