

NYRx Education & Outreach Pharmacy Newsletter

August 2025

About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

NYRx E&O Publications

- [NYRx Electronic Prior Authorization via CoverMyMeds®: Effective July 15, 2025](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds®: Available Starting July 15, 2025](#)
- [NYRx, the Medicaid Pharmacy Program Information for Medical Residents](#)
- [NYRx Helpful Hints: Diabetic Testing Supplies](#)
- [NYRx Drug Class Coverage Overview: Sedative Hypnotics](#)
- [NYRx, the Medicaid Pharmacy Program: CoverMyMeds® Electronic Prior Authorization Frequently Asked Questions](#)



HELPFUL LINKS

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)
- [NYRx Preferred Diabetic Supply Program](#)



CALENDAR LINKS

Office Hour Q&A Pop-In

[Tuesday & Thursday 12:00 PM – 1:00 PM ET](#)

Weekly Webinar

- Pharmacy Webinar Wednesday 12:00 PM – 1:00 PM ET
- NYRx, the Medicaid Pharmacy Program Friday 12:00 PM – 1:00 PM ET

To register for a webinar, please visit the [NYRx E&O website](#).

Meet With the Team

The NYRx E&O team is available to meet with you. Would you like to request a meeting with us? Click [here](#).

DID YOU KNOW?

Changes to Over-the-Counter Medications

Starting August 1, 2025, NYRx will no longer cover the following over-the-counter items:

- Bismuth subsalicylate-containing products (Pepto-Bismol®)
- Carbamide peroxide-containing products (Debrox®)
- Menthol containing products (Bengay®, Icy Hot®)

For more information, see [Changes to Over-the-Counter Medications](#).

NYRx Out-of-State Traveling

New York State (NYS) Medicaid members should plan for their prescription needs prior to traveling out of state. There are options available to ensure a member has enough medications available if they are away from their local pharmacy. For more information, see [NYRx Out-of-State Traveling](#).

NYRx Vaccine Billing

In accordance with New York State Education law, pharmacists certified to administer immunizations are authorized to administer to patients 19 years of age and older. To review which vaccines can be obtained at the pharmacy by NYS Medicaid members, 18 years of age and older by accessing [NYRx Vaccine Billing](#).

[NYRx E&O Website](#)

[NYRx E&O Mailbox](#)

[NYRx E&O YouTube Channel](#)

[New York Public Health Now Podcast](#)

NYRx E&O Call Center

1-833-967-7310

M – F, 8:00 AM – 5:00 PM ET

Excludes Holidays