

NYRx Notice to Providers: Enrollment Moratorium

September 21, 2026

On July 30, 2026, the New York State Department of Health implemented a temporary provider enrollment moratorium. During the moratorium period, all pending applications, regardless of stage of review, were discontinued effective immediately. This includes applications at any point in the review process, whether in initial submission, under active review, or awaiting final determination. No applications will be processed or advanced during the moratorium period. Applicants may (re)initiate an application following the conclusion of the moratorium.

NYRx, the Medicaid Drug Program, is not responsible for any actions related to the provider enrollment moratorium and is not able to answer any questions related to it. Providers and stakeholders with questions should use the following resources and attend one of the recurring office hours listed below. NYRx cannot escalate questions or requests related to this subject on behalf of any provider or stakeholder.

Resources

- **NYS Medicaid Provider Services Portal (PSP):** [NYS Medicaid PSP](#).
- **NYS Medicaid Provider Revalidation Webinar:** [PowerPoint slides \(PDF\)](#)

Office Hours

NYS Medicaid Provider Enrollment's Office Hours

- **For Individual Practitioners**
 - Mondays, from 12:00 PM to 1:00 PM EST
 - [Click here to register.](#)
 - [Click here to submit your questions.](#)
- **For institutions, businesses, groups, and credentialers**
 - Thursdays, from 10:00 AM to 11:00 AM EST
 - [Click here to register.](#)
 - [Click here to submit your questions.](#)