

NYRx Formulary Update: Hydroxym (hydrocortisone gel)

What Pharmacy Providers and Prescribers Need to Know

Effective **March 20, 2025**, in accordance with a NYRx, the Medicaid Pharmacy Program policy update, Hydroxym will no longer be covered and will reject at the pharmacy as NCPDP 70 - Product/Service Not Covered - Plan/Benefit Exclusion.

NYRx covers medically necessary, FDA-approved drugs for Medicaid-covered indications. Hydroxym is not an FDA-approved drug. Some unapproved drugs are allowed to remain in the marketplace due to Food and Drug Administration (FDA) exceptions; however, these drugs have not been evaluated for safety and efficacy.

Prescribers should switch their patients to a preferred low-potency topical steroid product.

Preferred low-potency topical steroids will not require prior authorization (PA) if they are prescribed within FDA guidelines. Non-preferred drugs will require a PA.

Preferred Drugs	Non-Preferred Drugs	Prior Authorization/Coverage Parameters
V. Dermatologic Agents		
Psoriasis Agents – Topical		
Steroids, Topical – Low Potency		
hydrocortisone acetate OTC hydrocortisone acetate Rx	alclometasone Capex® shampoo Derma-Smoother/FS® desonide fluocinolone oil hydrocortisone 2.5% soln (gen Texacort®) Texacort®	

Note: Hydroxym is no longer a covered drug. Previously approved PAs for Hydroxym will no longer be active and future requests are **not** available.

Resources

- [Medicaid Pharmacy List of Reimbursable Drugs](#)
- [NYRx Education & Outreach Website](#)
- [NYRx Preferred Drug List](#)
- [Top Edit Resource](#)

Contact Information

The NYRx Education & Outreach Call Center is available by phone at 1-833-967-7310 or by email at NYRxEO@primetherapeutics.com from 8:00 AM to 5:00 PM ET, Monday through Friday, excluding holidays.

The NYRx Education & Outreach team hosts virtual office hours every week for stakeholders to ask questions related to NYRx and care coordination. Visit the [NYRx Education & Outreach website](#) for more information.