

NYRx Billing Guidance: Non-Patient-Specific Orders

New York State (NYS) law and regulation allow some drugs to be dispensed to a patient without a patient-specific prescription or fiscal order from their practitioner. This is known as a non-patient-specific order or standing order.

What Pharmacy Providers Need to Know

A pharmacy, in compliance with NYS law and regulations, may dispense and submit a claim according to the protocol and terms of the standing order when the following all apply:

- A NYRx or Medicaid Managed Care (MMC) member/enrollee specifically requests the item on the date of service.
- A pharmacy submits one course of therapy with no refills or up to the terms of the standing order.
- The drug item(s) are dispensed according to Food and Drug Administration (FDA) guidelines, NYS laws, rules, and regulations, as well as Medicaid Policy and NYRx billing Instructions.

Billing providers should:

- Enter a value of "5" in the Prescription Origin Code field 419-DJ to indicate pharmacy dispensing.
- Enter a value of "99999999" in the Serial Number field 454-EK.
- Enter in the prescriber identification field 411-DB either the pharmacy NPI for services that do not require a prescription or fiscal order (i.e., OTC emergency contraception) or the authorizing practitioner's NPI for standing orders.
- Maintain documentation that includes:
 - Member consent
 - Modality of request (in pharmacy or by phone)
 - Date and time of the request
- Items Subject to Non-Patient-Specific Order

The following table lists each item that can be billed without a patient-specific prescription or fiscal order and additional coverage policy and billing guidance:

Item	Policy Guidance and Non-Patient-Specific Orders	Prescriber ID for Claim Submission
Naloxone	<ul style="list-style-type: none"> • Standing Order for Naloxone in Pharmacies • Pharmacy Coverage Expanded to Include Over the Counter Naloxone 	Current DOH Commissioner of Health NPI
Emergency Contraception (prescription and over the counter)	<ul style="list-style-type: none"> • Reminder: Pharmacy Dispensing of Emergency Contraceptives • NYRx Pharmacy Manual, Section 3.0, Page 27 	Pharmacy's NPI
Hormonal Contraception, Self-Administered	<ul style="list-style-type: none"> • NYRx Coverage Policy and Billing Guidance for Pharmacist Dispensing of Self-Administered Hormonal Contraception • Reproductive Health – Pharmacist Dispensed Contraception • Standing Order – Non-Individual-Specific Prescription for Self-Administered Hormonal Contraceptives with Pharmacy Dispensing Protocol 	Current DOH Commissioner of Health NPI
Tests, COVID-19	<ul style="list-style-type: none"> • New York State (NYS) Medicaid Pharmacy Policy and Billing Guidance for At Home COVID-19 Testing Coverage 	Pharmacy's NPI

Item	Policy Guidance and Non-Patient-Specific Orders	Prescriber ID for Claim Submission
Vaccine-COVID	<ul style="list-style-type: none"> • NYRx Coverage Policy and Billing Guidance for COVID-19 Vaccines (2023-2024) 	
Vaccine Covid-19, Novavax	<ul style="list-style-type: none"> • Standing Order – Novavax COVID-19 Vaccine (2023-2024 Formula) for Persons 12 Years of Age and Older 	
Vaccine Covid-19, Moderna	<ul style="list-style-type: none"> • Standing Order – Moderna Updated COVID-19 Vaccine (2023-2024 Formula) for Persons 3 to 4 Years of Age • Standing Order – Moderna Updated COVID-19 Vaccine (2023-2024 Formula) for Persons 5 Years of Age and Older 	Pharmacy's NPI or Current DOH Commissioner of Health NPI
Vaccine Covid-19, PfizerBioNTech	<ul style="list-style-type: none"> • Standing Order – PfizerBioNTech Updated COVID-19 Vaccine (2023-2024 Formula) for Persons 3 to 4 Years of Age • Standing Order – PfizerBioNTech Updated COVID-19 Vaccine (2023-2024 Formula) for Persons 5 Years of Age and Older 	
Vaccine RSV	<ul style="list-style-type: none"> • Standing Order – Respiratory Syncytial Virus (RSV) Vaccine (ABRYSVO, AREXVY) for Persons 60 Years of Age and Older and Pregnant Women 	Current DOH Commissioner of Health NPI

Item	Policy Guidance and Non-Patient-Specific Orders	Prescriber ID for Claim Submission
Vaccine, Other <ul style="list-style-type: none"> • Hepatitis A • Hepatitis B • Herpes zoster (shingles) • Human papillomavirus • Influenza (2 years of age and older) • Measles, mumps, and rubella • Meningococcal • Pneumococcal • Respiratory syncytial virus • Tetanus, diphtheria, and pertussis • Varicella 	<ul style="list-style-type: none"> • DOH Immunization – Pharmacists as Immunizers • NYRx Pharmacist as Immunizer Fact Sheet and Billing Guidance 	NPI of Prescriber on Standing Order Note: Standing order prescriber is dependent on your county and/or corporate guidelines.

Resources

- [NYRx Education & Outreach Website](#)

Contact Information

The NYRx Education & Outreach Call Center is available by phone at 1-833-967-7310 or by email at NYRxEO@primetherapeutics.com from 8:00 AM to 5:00 PM ET, Monday through Friday, excluding holidays.

The NYRx Education & Outreach team hosts virtual office hours every week for stakeholders to ask questions related to NYRx and care coordination. Visit the [NYRx Education & Outreach website](#) for more information.