

NYRx Notice to Providers and Pharmacies: Claim Submission with ICD-10

April 4, 2024

Important reminders to providers and pharmacies to help streamline NYRx pharmacy claim submission:

- NYRx recognizes diagnoses by ICD-10 code included in a member's Medicaid claim history.
- When all required criteria are found in Medicaid claim history at the time of pharmacy claim submission, a prior authorization (PA) is automatically generated.
- Providers should include all applicable diagnosis codes in a member's electronic medical record (EMR) and submit their claims to Medicaid in a timely manner to decrease the need to obtain PA from NYRx.
- For information on NYRx PA criteria, refer to the [NYRx Preferred Drug List \(PDL\)](#).
- For additional information on ICD codes, refer to the [ICD Search Tool](#).

What Prescribers Need to Do

Providers should submit claims to Medicaid using the proper ICD codes and ensure claims are processed in a timely manner.

What Pharmacy Providers Need to Do

Pharmacies should incorporate diagnosis codes included on the prescription when submitting claims to NYRx. This captures the diagnosis for future claim submissions.

Contact Information

The NYRx Education & Outreach Call Center is available by phone at 1-833-967-7310 or by email at NYRxEO@primetherapeutics.com from 8:00 AM to 5:00 PM ET, Monday through Friday, excluding holidays.