

30-Day Countdown – NYRx Transition Fill Period Ending

May 30, 2023

What Pharmacy Providers and Prescribers Need to Know

As of April 1, 2023, Medicaid members enrolled in mainstream Managed Care (MC) plans, Health and Recovery Plans (HARPs), and HIV-Special Needs (SNPs) began receiving their pharmacy benefits through NYRx, the Medicaid Pharmacy Program.

To ensure a smooth transition for members, NYRx instituted a transition fill period from 4/1/23-6/30/23. During the transition period, members were provided a one-time transition fill for up to a 30-day supply of a drug that would normally require prior authorization (PA) under the NYRx Preferred Drug Program (PDP). This allowed additional time for prescribers to review the [NYRx preferred drug list \(PDL\)](#) and seek prior authorization or change to a preferred drug. In most cases, preferred drugs do not require prior authorization.

The one-time transition fill does not mean that a PA will not be required for future fills. Beginning on July 1, 2023, all claims will be subject to NYRx pharmacy program criteria listed on the [NYRx PDL](#).

PAs issued by Medicaid Managed Care plans prior to April 1, 2023 (that are active/valid after April 1, 2023) will continue to be honored by NYRx. This includes clinical PAs that may also require PA under NYRx.

What Prescribers Need to Do

- Prescribers should review the [Preferred Drug List \(PDL\)](#) and prescribe preferred products. Preferred products generally do not require prior authorization when prescribed according to FDA labeling.

What Pharmacy Providers Need to Do

- Pharmacies should become familiar with the [PDL](#) and incorporate this information when discussing the need for PA with prescribers. In most cases switching to a preferred drug will eliminate the need for prior authorization.
- Pharmacies should refer to the [NYRx Top Edit Resource](#) for detailed information on claim edit denials and resources.

Resources

- [Preferred Drug List](#)
- [NYRx Education & Outreach Website](#)
- [NYRx Top Edit Resource](#)

Contact Information

The NYRx Education and Outreach Call Center is available at 833-967-7310 from 8:00 AM to 5:00 PM EST, Monday through Friday, excluding holidays.

For NYRx program-related questions and non-member-specific questions, email the NYRx Education and Outreach team at NYRxEO@magellanhealth.com.

The Education and Outreach team hosts virtual office hours every week for stakeholders to ask questions related to NYRx and care coordination. Visit the [NYRx Education & Outreach Website](#) for office hour drop-in zoom links.

Days	Audience
Monday and Wednesday 12:00 PM – 1:00 PM EST	Managed Care Plans
Tuesday and Thursday 12:00 PM – 1:00 PM EST	<ul style="list-style-type: none"> • Pharmacy Providers and Prescribers • Office of Mental Health • Office of Addiction Services and Supports (OASAS) • Office of Medicaid Inspector General (OMIG) • New York Blood Center • Foster Care • AIDS Institute and Stakeholders

Office hours are also available by appointment. For more information, email NYRxEO@magellanhealth.com.