

NYRx Education & Outreach Month in Review Newsletter

September 2025

About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

NYRx E&O Publications

- [NYRx Education & Outreach: Information for New York State Medicaid Providers](#)
- [NYRx Clinical Criteria Update: Rybelsus® 3 mg](#)
- [NYRx Drug Class Coverage Overview: Constipation Agents](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds®: Effective July 15, 2025](#)
- [NYRx, the Medicaid Pharmacy Program Information for Medical Residents](#)
- [NYRx Helpful Hints: Diabetic Testing Supplies](#)
- [NYRx Drug Class Coverage Overview: Sedative Hypnotics](#)
- [NYRx, the Medicaid Pharmacy Program: CoverMyMeds® Electronic Prior Authorization Frequently Asked Questions](#)

WELCOME!

As we wrap up the month of **August**, we'd like to highlight these activities from the past month. In this issue, you'll find links to new and updated information from NYRx Education & Outreach and the New York State Department of Health.



NEW & UPDATED PUBLICATIONS

NYRx Education & Outreach Publications

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx BLTG Update 8/8/2025](#)
- [NYRx Drug Class Coverage Overview: Constipation Agents](#) — Drugs in this class require PA under the [NYRx DUR Program](#).
- [NYRx Electronic Prior Authorization via CoverMyMeds How-To Guide: Prescribers, Prescribers' Authorized Agents, and Pharmacies](#) — Step-by-step instructions for using CoverMyMeds for ePA.
- [NYRx Notice to Providers: Medicaid Coverage of Extencilline](#) — NYRx covers Extencilline due to shortage of Bicillin LA.

New York State Department of Health Publications

- [MEVS Methods](#) — Updated Medicaid Eligibility Verification System document
- [Notice for Upcoming Over-the-Counter Coverage Changes](#) — DUR Board reviewed and approved changes to OTC products coverage.
- [NYRx Coverage of the 2025-2026 Influenza Vaccine](#) — New communication posted for Pharmacy providers.
- [Policy Guidelines](#) — Updated for Community Health Worker Service providers, those who advocate for NYS Medicaid members.
- [Policy Guidelines](#) — Updated for Private Duty Nursing providers.
- [Procedure Codes](#) and [Fee Schedule](#) — Updated for Hearing Aid Providers.
- [ProDUR-ECCA D.0 Provider Manual](#) — Updated for Pharmacy providers.
- [REMINDER: NYRx Allows 90-day Prescribing for Most Maintenance Medications and OTC Drugs](#) — Benefits of 90-day prescriptions.

New York State Department of Health Press Releases

- [Governor Hochul Announces \\$300 Million to Strengthen Access to High-Quality Health Care Across NYS](#) — Support for 50+ projects aimed at expanding access to inpatient, primary, behavioral health and long-term care.

MEET WITH THE TEAM

The NYRx E&O team is available to meet with you. [Request](#) a meeting.

[NYRx E&O Website](#)
[NYRx E&O Mailbox](#)
[NYRx E&O YouTube Channel](#)
[New York Public Health Now Podcast](#)

NYRx E&O Call Center
1-833-967-7310
M – F, 8:00 AM – 5:00 PM ET
Excludes Holidays