

NYRx Education & Outreach Month in Review Newsletter

May 2025

About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

NYRx E&O Publications

- [Three Ways to Submit a Prior Authorization to NYRx, the Medicaid Pharmacy Program](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025](#)
- [NYRx Formulary Update: Hydroxym \(hydrocortisone gel\)](#)
- [NYRx Formulary Update: Tirosint](#)
- [NYRx Drug Class Coverage Overview: Triglyceride Lowering Agents](#)
- [NYRx Drug Class Coverage Overview: Benzodiazepine](#)
- [NYRx Drug Class Coverage Overview: Immunomodulators & Related Agents - Topical](#)
- [NYRx Criteria Requirements: Frequency/Quantity/Duration](#)
- [NYRx Drug Class Coverage Overview: Pubertal Suppressants and Hormone Replacement](#)
- [NYRx Formulary Update: Nucynta and Xtampza](#)

WELCOME!

We are excited to share with you what we have been up to this past month. Keep reading to learn about what's new, what's changed, and how we can help.



NEWLY UPDATED

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)

PRIOR MONTH UPDATES

NYRx Education & Outreach Publications

- [NYRx Brand Less Than Generic Program Update](#)
Learn about significant changes to the NYRx Brand Less Than Generic Program.
- [NYRx Helpful Hints for Pharmacies: Diabetic Testing Supplies](#)
Quick and easy information to help pharmacists with diabetic testing supplies.
- [NYRx Notice to Pharmacies: Gabapentin](#)
Prescribing more than one strength gabapentin will require prior authorization.
- [NYRx Notice to Pharmacies: Sodium Glucose Co-Transporter-2 Inhibitors](#)
Only one SGLT-2 inhibitor may be prescribed at one time.
- [Three Ways to Submit a Prior Authorization to NYRx](#)
Beginning this summer, NYRx, the Medicaid Pharmacy Program, will accept electronic prior authorization (ePA) requests via CoverMyMeds® in addition to phone and fax requests.

Department of Health Publications

- [Physician: Medicine and Drugs](#) and [Nurse Practitioner](#)
Updated procedure codes are now available for these providers.
- [Medicaid Eligibility Verification System and Dispensing Validation System Provider Manual](#)
Updates to this provider manual are now available.
- [Pharmacy Manual Policy Guidelines](#)
Updates effective April 4, 2025.

Department of Health Press Releases

- [Sexually Transmitted Infections Awareness Week](#)
Report highlights need for targeted and innovative interventions to prevent the spread of sexually transmitted infections.

MEET WITH THE TEAM

The NYRx E&O team is available to meet with you. [Request](#) a meeting.

[NYRx E&O Website](#)
[NYRx E&O Mailbox](#)
[NYRx E&O YouTube Channel](#)
[New York Public Health Now Podcast](#)

NYRx E&O Call Center
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 Excludes Holidays