

# NYRx Education & Outreach Month in Review Newsletter

April 2025

## About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

## NYRx E&O Publications

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx Drug Class Coverage Overview: Antimigraine Agents](#)
- [NYRx Drug Class Coverage Overview: Benzodiazepine](#)
- [NYRx Drug Class Coverage Overview: CNS Stimulants and Other Agents for ADHD](#)
- [NYRx Drug Class Coverage Overview: GLP-1 Agonists](#)
- [NYRx Drug Class Coverage Overview: HIV Post-Exposure Prophylaxis Agents](#)
- [NYRx Drug Class Coverage Overview: Immunomodulators - Systemic and Benlysta](#)
- [NYRx Drug Class Coverage Overview: Long-Acting Opioids](#)
- [NYRx Drug Class Coverage Overview: Short Acting Opioids](#)
- [NYRx Drug Class Coverage Overview: Skeletal Muscle Relaxants](#)

## WELCOME!

We are excited to share with you what we have been up to this past month. Keep reading to learn about what's new, what's changed, and how we can help.



## MARCH UPDATES

### NYRx Education & Outreach Publications

- [NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025](#)  
This summer NYRx will begin accepting electronic prior authorization (ePA) requests via CoverMyMeds®.

### Department of Health Publications

- [Notice for Upcoming Over-The-Counter Coverage Changes](#)  
Updates effective April 1, 2025.
- [Change in Coverage for Certain Covered Outpatient Drugs](#)  
Updates effective March 20, 2025.
- [NYRx, The Medicaid Pharmacy Program: Top Edit Resource](#)  
Updates to Recipient Restriction Program (RRP) edit codes.
- [Community Health Worker Services Policy Manual](#)  
Updates effective March 1, 2025.
- [Discontinued Drug Coverage for Terminated Labelers per Medicaid National Drug Rebate Agreement](#)  
Drugs produced by these companies will no longer be NYRx formulary.
- [Medicare Coordination of Benefits for Billing One Touch Diabetic Supplies at the Pharmacy](#)  
Pharmacies can request a review of non-preferred diabetic supplies.

### Department of Health Press Releases

- [Attention: Consumer Directed Personal Assistance Program Consumers and Caregivers](#)  
Updates effective April 1, 2025.
- [Web Portal to Support Access to Vaccines and Health Information](#)  
New [web portal](#) to support Measles vaccination, education, and engagement.

### Office of the Medicaid Inspector General Updates

- [Recipient Restriction Program](#)  
For directions on claims submissions of prescription written by a preferred provider, see section 5.2.7 of the [eMedNY Prospective Drug Utilization Review/Electronic Claims Capture and Adjudication](#).

## MEET WITH THE TEAM

The NYRx E&O team is available to meet with you. [Request](#) a meeting.

[NYRx E&O Website](#)  
[NYRx E&O Mailbox](#)  
[NYRx E&O YouTube Channel](#)  
[New York Public Health Now Podcast](#)

**NYRx E&O Call Center**  
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 Excludes Holidays