

# NYRx Education & Outreach MCO Newsletter

August 29, 2025

## About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

## NYRx E&O Publications

- [NYRx Notice to Providers: Medicaid Coverage of Extencilline](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds®: Effective July 15, 2025](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds: Available Starting July 15, 2025](#)
- [NYRx, the Medicaid Pharmacy Program Information for Medical Residents](#)
- [NYRx Helpful Hints: Diabetic Testing Supplies](#)
- [NYRx Drug Class Coverage Overview: Sedative Hypnotics](#)
- [NYRx, the Medicaid Pharmacy Program: CoverMyMeds® Electronic Prior Authorization Frequently Asked Questions](#)
- [NYRx Notice to Pharmacies: Sodium Glucose Co-Transporter-2 Inhibitors](#)

## HELPFUL LINKS

- [UPDATED NYRx Preferred Drug List](#)
- [UPDATED NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)
- [NYRx Preferred Diabetic Supply Program](#)



## CALENDAR LINKS

### Office Hour Q&A Pop-In

[Monday & Wednesday 12:00 PM – 1:00 PM ET](#)

### Weekly Webinar

- Prescriber Webinar Monday 12:00 PM – 1:00 PM ET
- Pharmacy Webinar Wednesday 12:00 PM – 1:00 PM ET
- NYRx, the Medicaid Pharmacy Program Friday 12:00 PM – 1:00 PM ET

To register for a webinar, please visit the [NYRx E&O website](#).

### Meet With the Team

The NYRx E&O team is available to meet with you. Would you like to request a meeting with us? Click [here](#).

## DID YOU KNOW?

### How to Use Drug Search Tool Video

A new [video](#) is now available on the New York State Department of Health [YouTube channel](#) highlighting how New York State Medicaid members can use the [Drug Search Tool](#) to check what drugs and supplies are covered by NYRx. This tool features a list of covered prescription drugs, as well as over-the-counter drugs. This video also appears on the [NYRx Member Video Resources](#) section of the NYRx website for easy access.

### Updated eMedNY MCE 834 Companion Guide

The [eMedNY MCE 834 Companion Guide](#) version 3.4 is now available! Updates include the addition of a new Origin Code, "M," to identify Medicaid Eligibility and Client Management (MECM) (September 25, 2025), as well as an update to Aid Category Code, "H7" (January 2026).

Managed Care Organizations are encouraged to review the updated guidance and begin preparing for upcoming changes outlined within these supporting documents. For HIPAA/EDI related issues or concerns related to Companion Guide updates, email [eMedNYHIPAASupport@GDIT.com](mailto:eMedNYHIPAASupport@GDIT.com).

[NYRx E&O Website](#)  
[NYRx E&O Mailbox](#)  
[NYRx E&O YouTube Channel](#)  
[New York Public Health Now Podcast](#)

### NYRx E&O Call Center

1-833-967-7310  
M – F, 8:00 AM – 5:00 PM ET  
Excludes Holidays