

NYRx Education & Outreach MCO Newsletter

August 15, 2025

About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

NYRx E&O Publications

- [NYRx Notice to Providers: Medicaid Coverage of Extencilline](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds®: Effective July 15, 2025](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds: Available Starting July 15, 2025](#)
- [NYRx, the Medicaid Pharmacy Program Information for Medical Residents](#)
- [NYRx Helpful Hints: Diabetic Testing Supplies](#)
- [NYRx Drug Class Coverage Overview: Sedative Hypnotics](#)
- [NYRx, the Medicaid Pharmacy Program: CoverMyMeds® Electronic Prior Authorization Frequently Asked Questions](#)
- [NYRx Notice to Pharmacies: Sodium Glucose Co-Transporter-2 Inhibitors](#)

HELPFUL LINKS

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)
- [NYRx Preferred Diabetic Supply Program](#)



CALENDAR LINKS

Office Hour Q&A Pop-In

[Monday & Wednesday 12:00 PM – 1:00 PM ET](#)

Weekly Webinar

- Prescriber Webinar Monday 12:00 PM – 1:00 PM ET
- Pharmacy Webinar Wednesday 12:00 PM – 1:00 PM ET
- NYRx, the Medicaid Pharmacy Program Friday 12:00 PM – 1:00 PM ET

To register for a webinar, please visit the [NYRx E&O website](#).

Meet With the Team

The NYRx E&O team is available to meet with you. Would you like to request a meeting with us? Click [here](#).

DID YOU KNOW?

International Overdose Awareness Day

August 31 is recognized as International Overdose Awareness Day the world's largest annual campaign to end overdose. If someone uses substances, they are at risk of experiencing an overdose. Overdose deaths are preventable by using harm reduction strategies. There are a number of ways people can stay safe, such as test their supply by using test strips, avoid using alone, have an overdose plan, carry naloxone, and request harm reduction supplies be shipped directly to them. For more information, click [here](#).

Stop Overdose with Naloxone

Naloxone, commonly known by the brand name Narcan, is a medication approved by the Food and Drug Administration (FDA) designed to reverse opioid overdose rapidly. The next time you see someone experiencing an overdose, remember the **A.N.C.H.O.R.** – Assess the individual; Naloxone Administration; Call 911; Have additional naloxone ready to administer; Observe and perform rescue breathing as needed; and Review and monitor the individual's condition. To use intranasal naloxone, simply **Peel, Place and Press**. For more information, click [here](#).

[NYRx E&O Website](#)

[NYRx E&O Mailbox](#)

[NYRx E&O YouTube Channel](#)

[New York Public Health Now Podcast](#)

NYRx E&O Call Center

1-833-967-7310

M – F, 8:00 AM – 5:00 PM ET

Excludes Holidays