

NYRx Education & Outreach MCO Newsletter

August 1, 2025

About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

NYRx E&O Publications

- [NYRx Electronic Prior Authorization via CoverMyMeds®: Effective July 15, 2025](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds®: Available Starting July 15, 2025](#)
- [NYRx, the Medicaid Pharmacy Program Information for Medical Residents](#)
- [NYRx Helpful Hints: Diabetic Testing Supplies](#)
- [NYRx Drug Class Coverage Overview: Sedative Hypnotics](#)
- [NYRx, the Medicaid Pharmacy Program: CoverMyMeds® Electronic Prior Authorization Frequently Asked Questions](#)
- [NYRx Notice to Pharmacies: Sodium Glucose Co-Transporter-2 Inhibitors](#)
- [NYRx Notice to Pharmacies: Gabapentin](#)

HELPFUL LINKS

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)
- [NYRx Preferred Diabetic Supply Program](#)



CALENDAR LINKS

Office Hour Q&A Pop-In

[Monday & Wednesday 12:00 PM – 1:00 PM ET](#)

Weekly Webinar

- Prescriber Webinar Monday 12:00 PM – 1:00 PM ET
- Pharmacy Webinar Wednesday 12:00 PM – 1:00 PM ET
- NYRx, the Medicaid Pharmacy Program Friday 12:00 PM – 1:00 PM ET

To register for a webinar, please visit the [NYRx E&O website](#).

Meet With the Team

The NYRx E&O team is available to meet with you. Would you like to request a meeting with us? Click [here](#).

DID YOU KNOW?

Receive Your Vaccinations at a Pharmacy

New York State Medicaid members can receive most of their vaccines directly from their pharmacy. For a complete list of vaccines covered by NYRx, see the [Pharmacists as Immunizers Fact Sheet](#). To learn more about how to use NYRx pharmacy benefits, watch [How To Use NYRx, Your Medicaid Pharmacy Benefit](#).

New York State Vaccines for Children Program

The [New York State Vaccines for Children \(NYS VFC\) Program](#) is a federally funded program that provides vaccines at no cost to eligible children. VFC-eligible children can receive their vaccinations from private physicians' offices and public health clinics enrolled as VFC providers. VFC providers may also obtain other publicly funded vaccines to serve children eligible under other criteria.

August is National Eye Exam Month

It is very important to have a comprehensive eye examination at least once every other year. However, if you have diabetes, it is critical to have this done every year. For more information, see [Vision Care Manual Policy Guidelines](#).

[NYRx E&O Website](#)

[NYRx E&O Mailbox](#)

[NYRx E&O YouTube Channel](#)

[New York Public Health Now Podcast](#)

NYRx E&O Call Center

1-833-967-7310

M – F, 8:00 AM – 5:00 PM ET

Excludes Holidays