

# NYRx Education & Outreach MCO Newsletter

July 18, 2025

## About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

## NYRx E&O Publications

- [NYRx Electronic Prior Authorization via CoverMyMeds®: Effective July 15, 2025](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds®: Available Starting July 15, 2025](#)
- [NYRx, the Medicaid Pharmacy Program Information for Medical Residents](#)
- [NYRx Helpful Hints: Diabetic Testing Supplies](#)
- [NYRx Drug Class Coverage Overview: Sedative Hypnotics](#)
- [NYRx, the Medicaid Pharmacy Program: CoverMyMeds® Electronic Prior Authorization Frequently Asked Questions](#)
- [NYRx Notice to Pharmacies: Sodium Glucose Co-Transporter-2 Inhibitors](#)
- [NYRx Notice to Pharmacies: Gabapentin](#)

## HELPFUL LINKS

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)
- [NYRx Preferred Diabetic Supply Program](#)

## CALENDAR LINKS

### Office Hour Q&A Pop-In

[Monday & Wednesday 12:00 PM – 1:00 PM ET](#)

### Weekly Webinar

- Prescriber Webinar Monday 12:00 PM – 1:00 PM ET
- Pharmacy Webinar Wednesday 12:00 PM – 1:00 PM ET
- NYRx, the Medicaid Pharmacy Program Friday 12:00 PM – 1:00 PM ET

To register for a webinar, please visit the [NYRx E&O website](#).

### Meet With the Team

The NYRx E&O team is available to meet with you. Would you like to request a meeting with us? Click [here](#).

## DID YOU KNOW?

### NYRx Electronic Prior Authorization via CoverMyMeds — Now Available

NYRx, the Medicaid Pharmacy Program, now accepts electronic prior authorization (ePA) requests via CoverMyMeds in addition to the current phone and fax submission methods.

NYRx Education & Outreach offers a comprehensive webinar that focuses on electronic submission of prior authorization requests to NYRx, utilizing the CoverMyMeds platform. To learn more, see the [CoverMyMeds® Electronic Prior Authorization for New York State Medicaid Prescribers webinar](#), available on the [NYRx Education & Outreach YouTube Channel](#).

### “Accessing Life” — New Disability Podcast Launch

This month the New York State Office for People With Developmental Disabilities (OPWDD) is celebrating the 34th anniversary of the Americans with Disabilities Act (ADA) and Disability Pride Month by announcing the launch of a new podcast, “[Accessing Life](#).” As of 2023, 13% or 2.5 million New Yorkers live with a disability. The podcast, led by those with lived experience, will include discussions on several areas addressed in the ADA. Learn more on the [OPWDD website](#). Plus, watch and subscribe to the [podcast](#) on OPWDD’s YouTube channel.

NYRx E&O Website  
NYRx E&O Mailbox  
NYRx E&O YouTube Channel  
New York Public Health Now Podcast



### NYRx E&O Call Center

1-833-967-7310  
M – F, 8:00 AM – 5:00 PM ET  
Excludes Holidays