

NYRx Education & Outreach MCO Newsletter

June 20, 2025

About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

NYRx E&O Publications

- [NYRx Notice to Pharmacies: Sodium Glucose Co-Transporter-2 Inhibitors](#)
- [NYRx Notice to Pharmacies: Gabapentin](#)
- [NYRx Notice to Providers and Pharmacies: Becoming a Mifepristone Certified Pharmacy](#)
- [Reminder: NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025](#)
- [NYRx Helpful Hints for Pharmacies: Diabetic Testing Supplies](#)
- [Three Ways to Submit a Prior Authorization to NYRx, the Medicaid Pharmacy Program](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025](#)
- [NYRx Formulary Update: Hydroxym \(hydrocortisone gel\)](#)
- [NYRx Formulary Update: Tirosint](#)

HELPFUL LINKS

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)
- [NYRx Preferred Diabetic Supply Program](#)



CALENDAR LINKS

Office Hour Q&A Pop-In

[Monday & Wednesday 12:00 PM – 1:00 PM ET](#)

Weekly Webinar

- Prescriber Webinar Monday 12:00 PM – 1:00 PM ET
- Pharmacy Webinar Wednesday 12:00 PM – 1:00 PM ET
- NYRx, the Medicaid Pharmacy Program Friday 12:00 PM – 1:00 PM ET

To register for a webinar, please visit the [NYRx E&O website](#).

Meet With the Team

The NYRx E&O team is available to meet with you. Would you like to request a meeting with us? Click [here](#).

DID YOU KNOW?

June is Alzheimer's and Brain Awareness Month

Older adults, their family members, and caregivers are encouraged to learn the signs of Alzheimer's disease and dementia. The [New York State Office for the Aging](#) emphasizes the importance of early detection and seeking medical care for symptoms upon diagnosis. Resources, long-term care services, and support are available. [NY Connects](#) is a trusted place to find resources in your community. New Yorkers can call 1-800-342-9781 or contact their county's program or local offices for the aging.

Climate Change and Health

Long-term changes in average weather patterns necessitates that communities have a plan in place to respond to emergencies and disasters. Certain people and places are at greater risk of climate-related health impacts. Resources are in place that aim to protect health and reduce the risk of illness, death, and injury. [New York State's Extreme Heat Action Plan](#) identifies and supports initiatives to keep residents safe and prepare communities for rising temperatures. [New York State's emergency preparedness programs](#) protect New Yorkers, their property, and their economic well-being.

[NYRx E&O Website](#)

[NYRx E&O Mailbox](#)

[NYRx E&O YouTube Channel](#)

[New York Public Health Now Podcast](#)

NYRx E&O Call Center

1-833-967-7310

M – F, 8:00 AM – 5:00 PM ET

Excludes Holidays