

NYRx Education & Outreach MCO Newsletter

June 6, 2025

About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

NYRx E&O Publications

- [NYRx Prior Authorization Submission Guide](#)
- [NYRx Notice to Pharmacies: Sodium Glucose Co-Transporter-2 Inhibitors](#)
- [NYRx Notice to Pharmacies: Gabapentin](#)
- [NYRx Notice to Providers and Pharmacies: Becoming a Mifepristone Certified Pharmacy](#)
- [Reminder: NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025](#)
- [NYRx Helpful Hints for Pharmacies: Diabetic Testing Supplies](#)
- [Three Ways to Submit a Prior Authorization to NYRx, the Medicaid Pharmacy Program](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025](#)
- [NYRx Formulary Update: Hydroxym \(hydrocortisone gel\)](#)

HELPFUL LINKS

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)
- [NYRx Preferred Diabetic Supply Program](#)



CALENDAR LINKS

Office Hour Q&A Pop-In

[Monday & Wednesday 12:00 PM – 1:00 PM ET](#)

Weekly Webinar

- Prescriber Webinar Monday 12:00 PM – 1:00 PM ET
- Pharmacy Webinar Wednesday 12:00 PM – 1:00 PM ET
- NYRx, the Medicaid Pharmacy Program Friday 12:00 PM – 1:00 PM ET

To register for a webinar, please visit the [NYRx E&O website](#).

Meet With the Team

The NYRx E&O team is available to meet with you. Would you like to request a meeting with us? Click [here](#).

DID YOU KNOW?

Important Recipient Restriction Program (RRP) Update — Rite Aid Closure

Due to the impending closures of Rite Aid stores nationwide, OMIG has sent letters to members informing them that they will need to choose a new pharmacy. OMIG has also emailed each MCO a list of restricted recipients who were assigned to Rite Aid pharmacies. Please be sure to reach out to affected members assigned to your organization and assist them in finding an alternative pharmacy.

June Is LGBTQ+ Pride Month

The New York State Department of Health (NYS DOH) is celebrating Pride in June with events across the state. Events recognize contributions of Lesbian, Gay, Bisexual, Transgender, and Queer (LGBTQ+) communities. NYS DOH is participating in the following events:

- June 7 — Capitol Region [BIPOC Pride](#)
- June 8 — [Capital Pride 2025 Parade and Festival](#)
- June 29 — [NYC Pride March](#)
- July 19 — [Rochester Pride Festival](#)

For more information regarding LGBTQ+ Pride events, click [here](#).

[NYRx E&O Website](#)

[NYRx E&O Mailbox](#)

[NYRx E&O YouTube Channel](#)

[New York Public Health Now Podcast](#)

NYRx E&O Call Center

1-833-967-7310

M – F, 8:00 AM – 5:00 PM ET

Excludes Holidays