

NYRx Education & Outreach MCO Newsletter

April 25, 2025

About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

NYRx E&O Publications

- [Three Ways to Submit a Prior Authorization to NYRx, the Medicaid Pharmacy Program](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025](#)
- [NYRx Formulary Update: Hydroxym \(hydrocortisone gel\)](#)
- [NYRx Formulary Update: Tiroxint](#)
- [NYRx Drug Class Coverage Overview: Triglyceride Lowering Agents](#)
- [NYRx Drug Class Coverage Overview: Benzodiazepine](#)
- [NYRx Drug Class Coverage Overview: Immunomodulators - Topical](#)
- [NYRx Criteria Requirements: Frequency/Quantity/Duration](#)
- [NYRx Drug Class Coverage Overview: Pubertal Suppressants and Hormone Replacement](#)
- [NYRx Formulary Update: Nucynta and Xtampza](#)

HELPFUL LINKS

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)
- [NYRx Preferred Diabetic Supply Program](#)



CALENDAR LINKS

Office Hour Q&A Pop-In

[Monday & Wednesday 12:00 PM – 1:00 PM ET](#)

Weekly Webinar

- Prescriber Webinar Monday 12:00 PM – 1:00 PM ET
- Pharmacy Webinar Wednesday 12:00 PM – 1:00 PM ET
- NYRx, the Medicaid Pharmacy Program Friday 12:00 PM – 1:00 PM ET

To register for a webinar, please visit the [NYRx E&O website](#).

Meet With the Team

The NYRx E&O team is available to meet with you. Would you like to request a meeting with us? Click [here](#).

DID YOU KNOW?

World Immunization Week

April 24th through April 30th is World Immunization Week which aims to promote the life-saving power of immunization to protect people of all ages against vaccine-preventable disease. Click [here](#) to learn more.

National Prescription Drug Take Back Day

This April 26th is National Prescription Drug Take Back sponsored by the Drug Enforcement Administration (DEA) and reflects the DEA's commitment to Americans' safety and health, encouraging the public to remove unneeded medications from their homes as a measure of preventing medication misuse and opioid addiction from ever starting. Click [here](#) to find a collection site near you.

Timely Postpartum Visit Incentive

Providers who deliver a person-centered comprehensive postpartum visit as outlined by the American College of Obstetricians and Gynecologists clinical guidelines, including a postpartum depression screen, to NYS Medicaid members within 12 weeks of the date of delivery between July 1, 2024, through March 31, 2025, will receive an additional payment of \$208.55. Click [here](#) to learn more.

[NYRx E&O Website](#)

[NYRx E&O Mailbox](#)

[NYRx E&O YouTube Channel](#)

[New York Public Health Now Podcast](#)

NYRx E&O Call Center

1-833-967-7310

M – F, 8:00 AM – 5:00 PM ET

Excludes Holidays