

NYRx Education & Outreach MCO Newsletter

April 11, 2025

About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

NYRx E&O Publications

- [NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025](#)
- [NYRx Formulary Update: Hydroxym \(hydrocortisone gel\)](#)
- [NYRx Formulary Update: Tirosint](#)
- [NYRx Drug Class Coverage Overview: Triglyceride Lowering Agents](#)
- [NYRx Drug Class Coverage Overview: Benzodiazepine](#)
- [NYRx Drug Class Coverage Overview: Immunomodulators - Topical](#)
- [NYRx Criteria Requirements: Frequency/Quantity/Duration](#)
- [NYRx Drug Class Coverage Overview: Pubertal Suppressants and Hormone Replacement](#)
- [NYRx Formulary Update: Nucynta and Xtampza](#)
- [NYRx Information for Pharmacies](#)
- [NYRx Opioid Dependence Agents](#)
- [Preferred Diabetic Agents](#)

HELPFUL LINKS

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)
- [NYRx Preferred Diabetic Supply Program](#)



CALENDAR LINKS

Office Hour Q&A Pop-In

[Monday & Wednesday 12:00 PM – 1:00 PM ET](#)

Weekly Webinar

- Prescriber Webinar Monday 12:00 PM – 1:00 PM ET
- Pharmacy Webinar Wednesday 12:00 PM – 1:00 PM ET
- NYRx, the Medicaid Pharmacy Program Friday 12:00 PM – 1:00 PM ET

To register for a webinar, please visit the [NYRx E&O website](#).

Meet With the Team

The NYRx E&O team is available to meet with you. Would you like to request a meeting with us? Click [here](#).

DID YOU KNOW?

Important Notice About Medicaid Revalidation of Managed Care Plans

On March 26, 2025, New York State Medicaid Managed Care Organization (MCO) plans were notified by federal regulations that enrollment revalidation is now due. To avoid negative downstream impacts, MCO plans must revalidate upon receiving the notification.

Revalidation can be completed [online](#) or by mail by completing and mailing the appropriate enrollment form, with all required additional forms and documentation, to the address found in the Mailing Instructions. Either way, be sure to retain a copy of the submission for your records.

If you have questions about revalidation, call the eMedNY Call Center at 1-800-343-9000.

NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025

Beginning this summer, NYRx, the Medicaid Pharmacy Program, will accept electronic prior authorization (ePA) requests via CoverMyMeds® in addition to phone and fax requests. To learn more about CoverMyMeds, see the [Quick Guide to CoverMyMeds Prior Authorization Requests](#).

[NYRx E&O Website](#)
[NYRx E&O Mailbox](#)
[NYRx E&O YouTube Channel](#)
[New York Public Health Now Podcast](#)

NYRx E&O Call Center
 1-833-967-7310
 M – F, 8:00 AM – 5:00 PM ET
 Excludes Holidays