

NYRx Education & Outreach HIV/ARV Newsletter

September 2025

About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

NYRx E&O Publications

- [NYRx Education & Outreach: Information for New York State Medicaid Providers](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds How-To Guide: Prescribers, Prescriber's Authorized Agents, and Pharmacies](#)
- [NYRx Clinical Criteria Update: Rybelsus® 3 mg](#)
- [NYRx Drug Class Coverage Overview: Constipation Agents](#)
- [NYRx Reminder for Providers: Electronic Prior Authorization via CoverMyMeds](#)
- [NYRx Notice to Providers: Medicaid Coverage of Extencilline](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds®: Effective July 15, 2025](#)
- [NYRx, the Medicaid Pharmacy Program Information for Medical Residents](#)

HELPFUL LINKS

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)



CALENDAR LINKS

Office Hour Q&A Pop-In

[Monday & Wednesday 12:00 PM – 1:00 PM ET](#)

Weekly Webinar

- Prescriber Webinar Monday 12:00 PM – 1:00 PM ET
- Pharmacy Webinar Wednesday 12:00 PM – 1:00 PM ET
- NYRx, the Medicaid Pharmacy Program Friday 12:00 PM – 1:00 PM ET

To register for a webinar, please visit the [NYRx E&O website](#).

Meet With the Team

The NYRx E&O team is available to meet with you. Would you like to request a meeting with us? Click [here](#).

DID YOU KNOW?

Bicillin Shortage

To address the Bicillin shortage, NYRx has added Extencilline to the list of reimbursable drugs. Plans should allow coverage of Extencilline under their medical benefit effective today. For more information, see [NYRx Notice to Providers: Medicaid Coverage of Extencilline](#).

Coverage Criteria for ARV Medications

The NYRx Education & Outreach team has created three resources to support those New York Medicaid members living with HIV/AIDS and/or have been exposed to HIV, including details regarding the coverage criteria for ARV medications:

- [NYRx Drug Class Coverage Overview: HIV Post-Exposure Prophylaxis Agents](#)
- [NYRx Drug Class Coverage Overview: HIV Pre-Exposure Prophylaxis Agents](#)
- [NYRx Notice to Prescribers: Coverage of Antiretroviral Agents for HIV Treatment and HIV Pre-Exposure Prophylaxis](#)

Annual Overdose Awareness Day

The New York State Overdose Awareness Day is an annual event in September to remember people lost to overdose and honor the individuals and programs who work together to end the overdose epidemic. Click [here](#) for more information.

[NYRx E&O Website](#)

[NYRx E&O Mailbox](#)

[NYRx E&O YouTube Channel](#)

[New York Public Health Now Podcast](#)

NYRx E&O Call Center

1-833-967-7310

M – F, 8:00 AM – 5:00 PM ET

Excludes Holidays