

NYRx Education & Outreach Hepatitis C Newsletter

October 2025

About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

NYRx E&O Publications

- [NYRx Notice to Prescribers and Pharmacies: tretinoin 0.08% micro gel pump](#)
- [NYRx Formulary Update: Manufacturers No Longer Participating in Medicaid Drug Rebate Program](#)
- [NYRx Formulary Update: Xifaxan®](#)
- [NYRx Education & Outreach: Information for New York State Medicaid Providers](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds How-To Guide: Prescribers, Prescriber's Authorized Agents, and Pharmacies](#)
- [NYRx Clinical Criteria Update: Rybelsus® 3 mg](#)
- [NYRx Drug Class Coverage Overview: Constipation Agents](#)
- [NYRx Reminder for Providers: Electronic Prior Authorization via CoverMyMeds](#)

HELPFUL LINKS

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)
- [NYRx Preferred Diabetic Supply Program](#)



CALENDAR LINKS

Office Hour Q&A Pop-In

[Monday & Wednesday 12:00 PM – 1:00 PM ET](#)

Weekly Webinar

- Prescriber Webinar Monday 12:00 PM – 1:00 PM ET
- Pharmacy Webinar Wednesday 12:00 PM – 1:00 PM ET
- NYRx, the Medicaid Pharmacy Program Friday 12:00 PM – 1:00 PM ET

To register for a webinar, please visit the [NYRx E&O website](#).

Meet With the Team

The NYRx E&O team is available to meet with you. Would you like to request a meeting with us? Click [here](#).

New York State's Hepatitis C Elimination Goal: 2030

Adopting the Hepatitis C Elimination Plan

In 2021, New York State reaffirmed its commitment to addressing Hepatitis C with the release of the [New York State Hepatitis C Elimination Plan](#). Since that time, much has been done to further the goal of elimination. To find out what individuals can do to help New York eliminate Hepatitis C, visit the [Help Us Eliminate Hepatitis C in New York State](#) website.

Get Tested and Get Treated

Most people have no symptoms and do not know they have it. Getting tested is the only way to know if you have hepatitis C. It is important for everyone to get tested. Visit the [New York State Hepatitis C Rapid Testing Program](#) website to help you find testing in your area. If you should test positive, the good news is Hepatitis C can be cured with medications in as little as two to three months. Starting treatment quickly is key, so talk to your health care provider about starting treatment. If you need help finding treatment, click [here](#) to find a provider in your area who can treat Hepatitis.

[NYRx E&O Website](#)
[NYRx E&O Mailbox](#)
[NYRx E&O YouTube Channel](#)
[New York Public Health Now Podcast](#)

NYRx E&O Call Center
 1-833-967-7310
 M – F, 8:00 AM – 5:00 PM ET
 Excludes Holidays