

NYRx Education & Outreach Foster Care Agency Newsletter

June 2025

About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

NYRx E&O Publications

- [NYRx Prior Authorization Submission Guide](#)
- [NYRx Notice to Pharmacies: Sodium Glucose Co-Transporter-2 Inhibitors](#)
- [NYRx Notice to Pharmacies: Gabapentin](#)
- [NYRx Notice to Providers and Pharmacies: Becoming a Mifepristone Certified Pharmacy](#)
- [Reminder: NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025](#)
- [NYRx Helpful Hints for Pharmacies: Diabetic Testing Supplies](#)
- [Three Ways to Submit a Prior Authorization to NYRx, the Medicaid Pharmacy Program](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025](#)
- [NYRx Formulary Update: Hydroxym \(hydrocortisone gel\)](#)

HELPFUL LINKS

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)
- [NYRx Preferred Diabetic Supply Program](#)



CALENDAR LINKS

Monthly Meetings

The NYRx E&O team meets with various 29-I agencies throughout the month. Would you like to request a meeting with us? Click [here](#).

JUNE IS LGBTQ+ PRIDE MONTH

Working with LGBTQ Youth and Families

In New York, LGBTQ youth in out-of-home placement have the right to the same care and support as non-LGBTQ youth families. While the principles and expectations are the same, working with the LGBTQ community may require additional knowledge, access to resources, and a deeper understanding of the LGBTQ community, its history, and its culture.

To successfully work with LGBTQ youth and families, it is vital to understand the vocabulary of the LGBTQ community and the nuances of sexual orientation, gender identity, and expression (SOGIE). An understanding of the term SOGIE is an important lens through which to view this work. All people, not just LGBTQ people, have a sexual orientation, gender identity, and expression. To learn more about the vocabulary used by the LGBTQ community, please visit the [SOGIE Glossary of Terms](#).

Parents and Adult Caregivers of LGBTQ Youth

Whether you are a biological parent, caregiver, kinship, foster, or adoptive family, it is critical to create a supportive home environment when raising an LGBTQ youth. The following resources are available to families:

- Research and guidance on the [Family Acceptance Project website](#)
- [Getting Down to Basics: Tools to Support LGBTQ Youth in Care](#), to educate families, other adults supporting youth, and practitioners on working with this special population.

Additional resources for parents, caregivers, and professionals can be found at the [Human Rights Campaign](#) and the [National SOGIE Center](#).

[NYRx E&O Website](#)

[NYRx E&O Mailbox](#)

[NYRx E&O YouTube Channel](#)

[New York Public Health Now Podcast](#)

NYRx E&O Call Center

1-833-967-7310

M – F, 8:00 AM – 5:00 PM ET

Excludes Holidays