

# NYRx Education & Outreach Foster Care Agency Newsletter

May 2025

## About the NYRx E&O Team

The NYRx E&O team serves as a liaison between all stakeholders and NYRx to support care coordination. Clinical liaisons are trained to support and help solve complex pharmacy cases for:

- Managed Care Plans
- Case workers and NYS agencies
- Prescribers and pharmacies with questions regarding NYRx drug coverage, prior approval requirements, and NYRx enrolled pharmacies
- Complex care coordination for populations such as HIV/AIDS, Hemophilia, Foster Care Children, Serious Mental Illness, Substance Use Disorder, and Hepatitis C

## NYRx E&O Publications

- [NYRx Notice to Pharmacies: Sodium Glucose Co-Transporter-2 Inhibitors](#)
- [NYRx Notice to Pharmacies: Gabapentin](#)
- [NYRx Notice to Providers and Pharmacies: Becoming a Mifepristone Certified Pharmacy](#)
- [Reminder: NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025](#)
- [NYRx Helpful Hints for Pharmacies: Diabetic Testing Supplies](#)
- [Three Ways to Submit a Prior Authorization to NYRx, the Medicaid Pharmacy Program](#)
- [NYRx Electronic Prior Authorization via CoverMyMeds Summer 2025](#)
- [NYRx Formulary Update: Hydroxym \(hydrocortisone gel\)](#)
- [NYRx Formulary Update: Tiroint](#)

## HELPFUL LINKS

- [NYRx Preferred Drug List](#)
- [NYRx Preferred Drug Quick List](#)
- [NYRx eMedNY Formulary File](#)
- [NYRx Brand Less Than Generic Program Updates](#)
- [NYRx Preferred Diabetic Supply Program](#)



## CALENDAR LINKS

### Monthly Meetings

The NYRx E&O team meets with various 29-I agencies throughout the month. Would you like to request a meeting with us? Click [here](#).

## DID YOU KNOW?

### Children of Incarcerated Parents

According to estimates, more than 105,000 children have a parent serving time in prison or jail, in New York State alone.

Understandably, children need help coping with this life-changing circumstance, and their caregivers need guidance in handling these changes to convey age-appropriate information to the child.

The following resources are available to provide both adults and children with coping strategies and emotional support to help children feel comforted and secure throughout this difficult time:

- [Children of Promise, NYC](#) (CPNYC) is a community-based, non-profit organization based in Brooklyn, New York who offers an innovative and unique after-school program and summer day camp — the only one of its kind in New York City — specifically designed to meet the needs, interests and concerns of children left behind by parents serving time in prison.
- [Echoes of Incarceration](#) is an award-winning documentary initiative produced by youth with incarcerated parents. It explores the issue of mass incarceration and its effects on families and creates documentary films told from the life experiences of the filmmakers themselves.
- [The Sesame Street Workshop](#) has created a resiliency initiative called *Little Children, Big Challenges: Incarceration* that is specifically designed for young children ages three to eight. It contains free educational resources, including a children's story book, a guide for parents and caregivers, and a tip sheet for parents.

For more information, visit the [Office of Children and Family Services \(OCFS\) website](#).

[NYRx E&O Website](#)  
[NYRx E&O Mailbox](#)  
[NYRx E&O YouTube Channel](#)  
[New York Public Health Now Podcast](#)

**NYRx E&O Call Center**  
 1-833-967-7310  
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 Excludes Holidays