

# NYRx Education & Outreach

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## NYRx Education & Outreach CoverMyMeds® Electronic Prior Authorization for New York State Medicaid Prescribers Webinar

The NYRx Education & Outreach CoverMyMeds® Electronic Prior Authorization for New York State Medicaid Prescribers Webinar series focuses on electronic submission of a prior authorization request to NYRx, utilizing the CoverMyMeds platform and is hosted by the NYRx Education & Outreach (E&O) team.

- This is a customized webinar directed toward prescribers and their authorized agents caring for NYS Medicaid members.
- This webinar is held weekly on **Tuesdays** and **Thursdays**, from 12:00 PM – 1:00 PM ET, excluding holidays.
- Registration is required to attend. To register, select a date and click the link to register.
- The NYRx Education & Outreach team look forward to having you and members of your organization attend!

### July 2025

- July 1, 2025: click [here](#)
- July 3, 2025: click [here](#)
- July 8, 2025: click [here](#)
- July 10, 2025: click [here](#)
- July 15, 2025: click [here](#)
- July 17, 2025: click [here](#)

### Webinar Agenda

- Prior Authorization and NYRx, the Medicaid Pharmacy Program
- Electronic Prior Authorization CoverMyMeds to NYRx
- CoverMyMeds Account
- CoverMyMeds Dashboard

- Verify Prescribers
- Create New ePA Request
- Pharmacy-Initiated ePA Requests
- Check ePA Request Status
- Renew ePA Request
- CoverMyMeds Support
- NYRx Education & Outreach
- Resources
- Q&A

## Contact Information

The NYRx Education & Outreach Call Center is available by phone at 1-833-967-7310 or by email at [NYRxEO@primetherapeutics.com](mailto:NYRxEO@primetherapeutics.com) from 8:00 AM to 5:00 PM ET, Monday through Friday, excluding holidays.

The NYRx Education & Outreach team hosts virtual office hours every week for stakeholders to ask questions related to NYRx and care coordination. Visit the [NYRx Education & Outreach website](#) for more information.